

to provide transportation services for eligible DHH Children’s Special Health Services program and Genetics clinics patients.

Children and youth with special health care needs and their families who do not attend Children’s Special Health Services or Genetics clinics should contact the Families Helping Families organization in their area to apply for transportation assistance.

Below, you can find the contact information for participating Families Helping Families organizations to find one near you.



**DHH Region 1 – Greater New Orleans Area
FHF of Jefferson**

201 Evans Road, Building One, Suite 100
Harahan, LA 70123
1-800-766-7736
www.fhfjefferson.org
Serving Jefferson Parish

**DHH Region 2 – Capital Area
FHF of Greater Baton Rouge**

2356 Drusilla Lane, Baton Rouge, LA 70809
1-866-216-7474
www.fhfgbr.org
Serving East and West Baton Rouge and East and West Feliciana, Iberville, Pointe Coupee, and Ascension parishes

**DHH Region 3 – South Central Louisiana
Bayou Land FHF**

286 Hwy. 3185, Thibodaux, LA 70301
1-800-331-5570
www.blfhf.org
Serving Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, and Terrebonne parishes

**DHH Region 4 – Acadiana
FHF of Acadiana**

510 West University Ave., Lafayette, LA 70506
1-800-378-9854
www.fhfacadiana.org
Serving Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, and Vermilion parishes

**DHH Region 5 – Southwest Louisiana
FHF of Southwest LA**

2927 Hodges Street, Lake Charles, LA 70601
1-800-894-6558
www.fhfsvla.org
Serving Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis parishes

**DHH Region 6 – Central Louisiana
FHF at the Crossroads**

2840 Military Hwy., Suite A
Pineville, LA 71360
1-800-259-7200
www.familieshelpingfamilies.net
Serving Avoyelles, Concordia, Catahoula, Grant, LaSalle, Rapides, Vernon, and Winn parishes

**DHH Region 7 – Northwest Louisiana
FHF Region 7**

2620 Centenary Blvd., Bldg. 2, Suite 250
Shreveport, LA 71104
1-877-226-4541
www.fhfregion7.com
Serving Bienville, Bossier, Caddo, Claiborne, Desoto, Red River, Natchitoches, Sabine, and Webster parishes

**DHH Region 8 – Northeast Louisiana
FHF of Northeast LA**

5200 Northeast Road, Monroe, LA 71203
1-888-300-1320
www.fhfnela.org
Serving Caldwell, East and West Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, and Union parishes

**DHH Region 9 – Northshore
Northshore FHF**

204 West 21st Street, Covington, LA 70433
1-800-383-8700
www.fhfnorthshore.org
Serving Livingston, St. Helena, St. Tammany, Tangipahoa, and Washington parishes

www.dhh.la.gov/CSHS

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Medical Transportation Assistance for Children and Youth with Special Health Care Needs



Transportation Services

The Department of Health and Hospitals Children's Special Health Services program aims to improve access to medical services for Louisiana children and youth with special health care needs who meet eligibility requirements for Children's Special Health Services or Genetics clinics by offering transportation stipends for medical appointments or other medically necessary services. In some cases, actual transportation may be available.

Transportation assistance is available through a grant from the U.S. Department of Health and Human Services. Children's Special Health Services is partnering with Families Helping Families organizations throughout Louisiana to offer necessary transportation services at no cost to families who meet certain criteria.

Families Can Qualify for Transportation Assistance Through DHH Children's Special Health Services Program if:

- ▶ The transportation is to a medical appointment/service in Louisiana
- ▶ The family is eligible for services through the DHH Children's Special Health Services program or Genetics clinics
- ▶ Medicaid transportation providers are unable to transport the child to his/her appointment because of location or timing of appointment
- ▶ The family or family's immediate support system cannot afford or provide needed transportation for the child
- ▶ Other professional means of transportation, such as buses and public transit, are unavailable or inadequate for the transportation the child needs because of financial, accessibility or other reasons.

Children's Special Health Services will not provide transportation assistance if the transportation is available through Medicaid/Bayou Health.

Children's Special Health Services and Genetics clinic patients should see their program social worker to apply for transportation assistance.



Find Children's Special Health Services Transportation in Your Region

REGION 1 – Greater New Orleans Area

Family Resource Center at Children's Hospital, New Orleans

200 Henry Clay Ave., Suite 2020
New Orleans, LA 70118
(504) 896-1340

Parishes: Jefferson, Orleans, Plaquemines, St. Bernard

REGION 2 – Capital Area

Children's Special Health Services Capital Regional Office

353 N. 12th Street, Room 95
Baton Rouge, LA 70802
(225) 242-4890

Parishes: Ascension, E. Baton Rouge, E. Feliciana, Iberville, Pointe Coupee, W. Baton Rouge, W. Feliciana

REGION 3 – South Central Louisiana

Children's Special Health Services South Central Louisiana Regional Office

2535 Veterans Blvd., Thibodaux, LA 70301
(985) 447-0896

Parishes: Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne

REGION 4 – Acadiana

Children's Special Health Services Acadiana Regional Office

220 West Willow Street, Building A
Lafayette, LA 70508
(337) 262-5616, ext. 106

Parishes: Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, Vermilion

REGION 5 – Southwest Louisiana

Children's Special Health Services Southwest Louisiana Regional Office

3236 Kirkman Street
Lake Charles, LA 70602
(337) 480-2552

Parishes: Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis

REGION 6 – Central Louisiana

Children's Special Health Services Central Louisiana Regional Office

5604 "A" Coliseum Blvd.
Alexandria, LA 71303
(318) 487-5282

Parishes: Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn

REGION 7 – Northwest Louisiana

Children's Special Health Services Northwest Louisiana Regional Office

1035 Creswell Ave.
Shreveport, LA 71101
(318) 676-7488

Parishes: Bienville, Bossier, Caddo, Claiborne, DeSoto, Natchitoches, Red River, Sabine, Webster

REGION 8 – Northeast Louisiana

Children's Special Health Services Northeast Louisiana Regional Office

1650 Desiard Street, Monroe, LA 71201
(318) 361-7296

Parishes: Caldwell, E. Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, W. Carroll

REGION 9 – Northshore

Children's Special Health Services Northshore Area Regional Office

15481 W. Club Deluxe Road
Hammond, LA 70403
(985) 543-4165

Parishes: Livingston, St. Helena, St. Tammany, Tangipahoa, Washington

Transportation Partner: Families Helping Families

Families Helping Families has partnered with the DHH Children's Special Health Services Program